



# *The Door Is Open*

2016 ANNUAL REPORT



Dear friends of *The Door Is Open*,

Welcome to our family of generous supporters!  
Thanks to you, we served an average of 250  
individuals a day in a safe and warm environment.

This report paints a small picture of what we do and  
I invite you to witness the service, love and smiles we  
offer from the heart.


Your contribution, for which I'm truly grateful, helps  
us reach out, in hope and service, to our brothers and  
sisters in the Downtown Eastside.

Thank you and may God bless you abundantly.

Sincerely,

Sister Chita Torres, Carm. O.L.  
Co-Manager

***The Door Is Open*** is a drop-in ministry that provides food,  
clothing, counselling, and shelter services and referrals.  
It is a warm and safe environment located in the heart  
of Downtown Eastside Vancouver, a neighbourhood  
recognized for the highest concentration of the poorest  
urban population in the whole of Canada.



*You are a part  
of our community.*

Our resident Carmelite sisters and small staff  
are blessed with hundreds of generous volunteers.

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**812** individual volunteers

**19,102** volunteer hours

from **20** schools, **19** parishes, and **305** groups





*You help us offer  
a safe and  
welcoming space.*

*Creator, lift up our people's hearts  
Let them know they can  
make a new start  
There is more to life  
than what's on the street*

EXCERPT FROM  
"OUR PEOPLE"  
BY SELINA BARTON

***You helped Selina make a new start!*** Your gifts help provide Selina, and others like her, a safe and welcoming space through *The Door Is Open*.

Selina loves to write poems and has been coming to *The Door Is Open* for over ten years. She has a deep appreciation for the safe environment offered by *The Door Is Open*, and the relationships she's built with the resident Carmelite sisters, staff, and volunteers.



SELINA BARTON





In 2016, we offered the following services:

CLOTHING PROGRAM

FREE LUNCH PROGRAM

COUNSELLING

SENIORS WELLNESS GROUP

DOWNTOWN COMMUNITY  
COURT SERVICE PROGRAM


SHELTER SERVICES AND  
REFERRALS

INFORMATION, SUPPORT  
AND AWARENESS

WOMEN'S GROUP

FOOD BANK

YOUTH GROUPS AND  
STUDENTS



*Your generosity  
provides healthy meals.*

Through generous food donations, we are able to offer healthy meals to our patrons. We serve an average of 250 guests every day.

**96,030** meals served

An average of **250** guests served each day

#### SOURCES OF FOOD DONATIONS

	2016	2015
Food Industries <sup>1</sup>	10%	10%
Individual Donations <sup>2</sup>	5%	10%
Local Farmers	15%	10%
Greater Vancouver Food Bank	40%	70%
Purchased by <i>The Door Is Open</i>	30%	0%

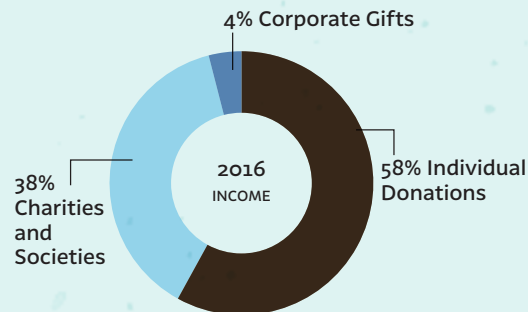
<sup>1</sup>Stores, restaurants, businesses, and other food-related industries

<sup>2</sup>Parish schools, parish ministries, and other groups

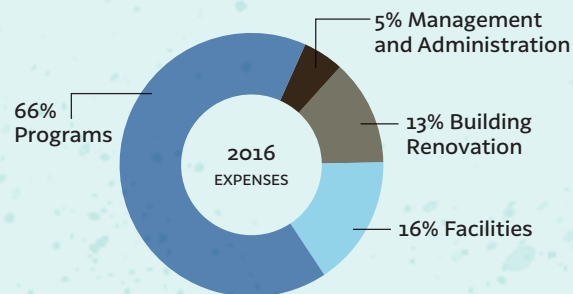


# Financial Review 2016

INCOME	2016	2015
Individual Donations	\$110,439	\$130,651
Charities and Societies	\$72,768	\$74,164
Corporate Gifts	\$6,650	\$6,621
Bequests		
Other (Rental and Interest)		\$19,132
<b>TOTAL SUPPORT AND REVENUE</b>	<b>\$189,857</b>	<b>\$230,568</b>



EXPENSES	2016	2015
Programs	\$233,596	\$180,562
Management and Administration	\$16,252	\$15,993
Building Renovation	\$45,253	\$5,235
Facilities	\$58,141	\$73,581
<b>TOTAL EXPENSES</b>	<b>*\$353,242</b>	<b>*\$275,371</b>



\* The Archdiocese of Vancouver subsidizes operations of *The Door Is Open*.

\*\* Funds raised (\$350,000) in November 2016, through the Archbishop's Dinner, have been reserved for future operational costs for both the *The Men's Hostel* and *The Door Is Open*.



***YOU help make all this possible!***

*The patrons we serve at The Door Is Open have you to thank – for making a difference in their lives every day.*

***Thank you!***





## Archdiocese of Vancouver

**THE DOOR IS OPEN | DEVELOPMENT OFFICE**

THE DOOR IS OPEN  
255 Dunlevy Avenue  
Vancouver, BC V6A 3A5

604.669.0498  
[TheDoorIsOpen@rcav.org](mailto:TheDoorIsOpen@rcav.org)  
[thedoorisopen.ca](http://thedoorisopen.ca)

DEVELOPMENT OFFICE  
4885 Saint John Paul II Way  
Vancouver, BC V5Z 0G3

604.683.0281  
[development@rcav.org](mailto:development@rcav.org)  
[rcav.org/giving](http://rcav.org/giving)